# CARE ADVICE & INFORMATION



### Storing:

Do not put cutlery into glasses.

Do not stack glasses that have not been designed to stack.

## Using:

Do not pick up glasses in clusters.

Be careful to avoid contact with the beer tap.

Do not put cold liquids into hot or warm glasses straight from the dishwasher as this can cause cracks.

Pre-heat glasses for hot drinks by running them under the hot tap.

### Washing:

Utopia's products are specially designed to withstand the rigours of the Foodservice and Hospitality trade, including automatic glass washers found widely in most businesses. To ensure the quality level of the product it is important to take note of the following:

Always wash new glasses before use.

Always use a non-caustic detergent as caustic detergents affect head retention, etch the glass and give the glass a shadowy tinge.

Water on the premises should be stored at 60°C. If water is stored at a higher temperature e.g. 85°C, even when this is reduced because of travelling to the machine, it could still be high enough to bake debris onto the glass.

Coffee cups should never be washed in a glass washing machine, as coffee dregs can taint the water and stain the glasses – this also applies to drinks that contain cream.

If cracks or chips are found in glasses, they should be discarded immediately and never put in the dishwasher.

Gold decorated glassware is suitable for handwash only.

## Information:

See below for a guide to replacement seals for our Preserve Style Jars and Terrine collections.

Item Code	Item Description	Replacement Seal Code
N210965-00000-B01006	Preserving Jar 3.0L	N580139-00000-B01010
N210964-00000-B01006	Preserving Jar 2.0L	N580140-00000-B01010
N210963-00000-B01006	Preserving Jan 1.5L	N580140-00000-B01010
N210962-00000-B01012	Preserving Jar 1.0L	N580140-00000-B01010
N210961-00000-B01012	Preserving Jar 0.75L	N580140-00000-B01010
N210960-00000-B01012	Preserving Jar 0.5L	N580140-00000-B01010
R90113-00000-B01012	Preserving Jar 9oz (26cl)	N580108-00000-B01010

Item Code	Item Description	Replacement Seal Code
N210982-00000-B01006	Terrine 350ml	N580140-00000-B01010
N210981-00000-B01012	Terrine 200ml	N580108-00000-B01010
N210980-00000-B01012	Terrine 125ml	N580108-00000-B01010
N210984-00000-B12072	Mini Terrine Jar 3.75''(8.5cm) 70ml	N580141-00000-B01010
N210983-00000-B12096	MiniTerrine Jar 2.75''(6cm) 50ml	N580141-00000-B01010
R90114-000000-B01012	Square Terrine 100ml 3.5oz (9.8cl)	N580141-00000-B01010
R90115-000000-B01012	Square Terrine 310ml 11oz (31cl)	N580108-00000-B01010